



GREATER CINCINNATI
WATER WORKS

A Service of The City of Cincinnati

**Greater Cincinnati
Water Works**
The Standard for Excellence

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May 29, 2009

RE: Phase 2A — Grandin Road Water Main Replacement Project

Dear Customer:

Now that Phase 1 of the Grandin Road Water Main Replacement Project is complete, the Greater Cincinnati Water Works (GCWW) is preparing to begin Phase 2. Phase 2 has been divided into two projects – Phase 2A and Phase 2B. Phase 2A involves replacing the existing 10" water main with a new 12" water main from Madison Road to Edwards Road. This work is scheduled to begin the beginning of June 2009 and should be complete the end of September 2009. Phase 2B involves the continual replacement of an existing 36-inch water main with the installation of a new 48-inch water main from just west of Weebetook Lane to Madison Road. This work will begin the beginning of October 2009 and should be completed in April 2010. You will receive another letter detailing Phase 2B before that project begins later this fall.

The enclosed updated fact sheet provides information about Phases 2A and 2B including the construction schedule, traffic restrictions and answers to frequently asked questions. In addition, please keep the following information in mind as we near the start of construction of Phase 2A.

Traffic Restrictions: Road closures will not be necessary during Phase 2A. During working hours, one lane of alternating traffic will be maintained by the use of flagging personnel with "stop/slow" paddles. During non-working hours, trenched areas will be covered with metal plates and the entire roadway will be open and available for all traffic. Please follow the speed limit and use posted detours, if necessary.

Emergency Access & Fire Protection: Emergency vehicle access will be maintained at all times, as will proper fire protection.

Driveways: Construction vehicles and equipment may temporarily block your driveway at times as the project progresses. Should your driveway become temporarily blocked during construction, the GCWW inspector on site will coordinate with you and assist in accessing your driveway. Please note there may be a short temporary delay in order to gain access while work is being performed.

Water Quality & Service Interruptions: The quality and pressure of your water will not change during the project. During the installation of Phase 2A, customers along the project route will experience brief service interruptions as they are switched from the old 10-inch water main the new 12-inch water main. If you are involved in a scheduled service interruption, you will be notified the day before by GCWW personnel, via a knock on your front door or by a door hanger detailing the interruption.

If you have additional questions, please contact the GCWW customer call center at (513) 591-7700 between 7:30 a.m. and 5:30 p.m. Monday through Friday, or call Project Engineer Jason DeLaet at (513) 378-0812.

Thank you in advance for your cooperation and patience while we improve your water delivery system to better meet your needs.

Sincerely,

Jason DeLaet, P.E.
Project Engineer